

# IDEMIA COMPASS WEB PORTAL

## Privacy Policy

IDEMIA understands the importance of, and is committed to, protecting data subjects' personal data. IDEMIA France SAS herein after "IDEMIA" is part of the IDEMIA Group of Companies ("IDEMIA Group") which is a global organization.

This policy sets out how IDEMIA aims to protect the privacy of personal data, Users' rights in relation to their personal data handled by IDEMIA and the way IDEMIA collects, holds, uses and share personal data. This policy explains how IDEMIA use the personal data we collect about User when accessing our web portal. This policy may be updated from time to time.

The processing of data collected via our Site is carried out with your consent and/or in accordance with our legitimate interest.

### 1. Purposes for which IDEMIA collects Personal data

The Site is offered by IDEMIA and provides access by IDEMIA customers to contracted wide range of web-services. IDEMIA collects the data for the sole purpose of:

- providing access to the Portal and its content in a secure way
- responding to requests from visitors to the Web Portal
- enhancing or improving user experience
- maintaining and improving the quality of the service IDEMIA provides
- responding to inquiries and resolve complaints and disputes.

### 2. The types of personal data that IDEMIA may collect and hold

#### A. Personal data directly collected from you

Some of the personal data stored on our Server(s) are those that your company administrators voluntarily provide when you complete online forms:

- Name, First Name
- Company
- Email address
- Phone number
- Time zone
- Fax numbers

## B. Personal data automatically collected by IDEMIA

In addition, in order to improve navigation on the Site, IDEMIA collects data during your visit. These data are as follows:

- Your IP address: an IP address is linked to the Internet provider
- Your login if you navigate on restricted parts of the Site
- The date and time of your visit to the Site, and the pages you have consulted
- Your operating system of your computer and the browser software
- The web pages you visited and the duration of your connection.
- Our website uses cookies on your hard drive. Data is collected in the form of session information, generated during your visits, which is automatically destroyed at the end of the visit or in any case within 30 minutes in case of inactivity on your part (see our Cookie Policy).

### 3. Legal basis for the collection of personal data

The legal basis is legitimate interest in order to perform the contract with the IDEMIA customers. With this web-services IDEMIA aims to provide its Customers information with regards to the contracted web-services.

### 4. Disclosure of personal data by IDEMIA

IDEMIA doesn't use third parties outside of the IDEMIA Group.

### 5. Overseas disclosure by IDEMIA

IDEMIA may share your personal data with other affiliates of the IDEMIA Group in order to carry out the activities specified in this Policy. This includes any IDEMIA Group entity for which your IDEMIA contact person is working and has a need to know the personal data for the Portal registration process. Using the Portal you hereby give your consent for the use of your personal data by the above mentioned contact person outside of your country of residence as the case maybe.

Your personal data may therefore be subject to different privacy laws than in your country of residence.

### 6. Marketing communication

IDEMIA will neither use nor sell or rent end user personal data to any third party for marketing purposes or any other purposes.

## 7. Security of Users' personal data

IDEMIA ensures that your data is processed in complete security and confidentiality. To this end, IDEMIA has implemented appropriate technical and organizational measures to prevent the loss, hacking, alteration and deletion of your data, to reduce the risks from misuse, interference and from unauthorized access, modification or disclosure. In particular, our data storage systems are only accessible by a limited number of authorized persons. This includes as a minimum:

- limiting physical access to our premises
- limiting access to the information IDEMIA collect about you
- limiting which personnel are authorized to access your data on a need-to-know basis
- firewalls filter, data encryption
- putting in place physical, electronic, and procedural safeguards in line with current relevant industry standards.

## 8. Data retention

IDEMIA keeps the data collected via the Site for the time necessary for the purposes set out in this policy (i.e. the granted access to the Site and its content) in accordance with the legal and regulatory requirements applicable to retention and limitation periods.

## 9. Contact Us

How you can access and manage your data?

In compliance with GDPR you have the right to access, rectify, delete, object and. Where processing is based on consent, you can withdraw your consent at any time.

Your requests to exercise your rights or to complaint should be addressed to our Data Protection Officer.

IDEMIA Data Protection Officer (DPO)

2 Place Samuel de Champlain

92400 COURBEVOIE

And/or

[dpo@idemia.com](mailto:dpo@idemia.com)

If you are not satisfy of the way we are handling the request, you can complaint to the CNIL <https://www.cnil.fr/fr/plaintes> or to the Supervisory Authority of your residence country.

## 10. Changes or updates of our Confidentiality Policy

IDEMIA may change this Privacy Policy from time to time. IDEMIA will post a "last modified" date of this Privacy Policy to indicate when it was last updated. IDEMIA recommend that you visit this page regularly to review any changes or updates to our privacy policy.

Latest update: 18 September 2020

Version 1